

**Paper proposal for**

**XXXII International RESER Conference.  
Paris 2022**

LOOKING BACK TO MOVE FORWARD:  
THE PAST, PRESENT, AND FUTURE OF SERVICE SCIENCE

**IMPORTANT NOTE:** Abstracts should not exceed 6000 characters (including spaces) and should cover all the sections below (4000 characters at least). Proposals that do not include all the required elements (objectives, methodology and expected results) or that are not sent by the deadline will not be considered for evaluation!

**TITLE:**

Author(s):

**ABSTRACT**

**OBJECTIVES:**

**METHODOLOGY**

**EXPECTED RESULTS:**

**Bibliography**